

# Frequently Asked Questions

1. How is a Petrol car converted to CNG?

Your existing Vehicle can be converted to CNG by fitting it with a CNG kit and modifying the fuel supply system. This activity is carried by government approved retrofitters. List of Government approved RFCs is available on [www.torrentgas.com](http://www.torrentgas.com) under the Promotions tab.

2. How can an LPG auto be converted to CNG?

Your existing Vehicle can be converted to CNG by fitting it with a CNG kit and modifying the fuel supply system. This activity is carried by government approved retrofitters. List of Government approved RFCs is available on [www.torrentgas.com](http://www.torrentgas.com)

3. Is conversion of Petrol Car or LPG Auto to CNG approved by Government authorities?

Yes, conversion to CNG from any fuel is legal and endorsement is done on RC by RTO. The conversion must be done by the government approved retrofitters using the government approved CNG Kits only.

4. Who can convert my petrol car / LPG auto to CNG?

Conversion is carried by government approved retrofitters. List of Government approved RFCs are available on [www.torrentgas.com](http://www.torrentgas.com)

5. What are the key components used in converting a Petrol / LPG vehicle to CNG?

Key components used for CNG conversion are Kit (Pressure Regulator), Cylinder, Tank valve & Bracket.

6. What are the types of Conversion Kits available in the market? And what are their approximate costs?

Conventional & Sequential conversion kits are available in market. Approximate cost varies between Rs.40,000 – Rs.60,000 for 4-wheelers & Rs.25,000 – Rs.34,000 for 3-wheelers. However, the actual cost of conversion may vary depending upon various brands and Retrofitters.

7. Should I buy a new CNG vehicle or convert my existing petrol / LPG vehicle to CNG?

You can choose to buy a new CNG Vehicle or convert your existing vehicle to CNG based on, your budget and convenience as there is no difference in performance. Generally, customers who have a vehicle with a significant life ahead prefer to convert existing vehicle to CNG. However, the decision is a personal and may vary from customer to customer.

8. What is the saving offered by using CNG vis a vis Petrol / Diesel / CNG?

You can save up to 65 % fuel expense compare to Petrol and up to 40 % fuel expense compare to Diesel by opting CNG. The savings percentage may vary based on the type of vehicle and driving conditions.

9. What is this new scheme being offered by Torrent Gas on conversion of existing car / auto to CNG?

For residents of Chennai and Tiruvallur districts, Torrent Gas is offering a benefit of free CNG worth Rs.6,500 on converting Petrol/LPG/Diesel Auto to CNG.

On converting an existing Car to CNG, free CNG worth Rs.5,000 is being offered.

In addition, if you can also refer a friend or family member and get them to convert their Auto/ Car to CNG and get Free CNG worth Rs. 1000.

10. Who all are eligible for this scheme?

Residents of Chennai and Tiruvallur who get their Auto / Car converted to CNG are eligible for the scheme.

11. What is the cost of converting my existing vehicle from Petrol to CNG / LPG to CNG?

Conventional & Sequential conversion kits are available in market. Approximate cost varies between Rs.40,000 – Rs.60,000 for 4-wheeler & Rs.25,000 – Rs.34,000 for 3-wheeler. However, it may vary depending upon various brands and Retrofitters.

12. What is Payback period?

It is the time in which one can recover the conversion expense incurred in converting the existing vehicle to CNG by saving on the fuel costs. Normal Payback period is 3-6 months for retrofitment of 4-wheeler petrol vehicle, based on Kms driven daily.

13. How has the payback period of 3 to 6 months mentioned in your advertisement calculated?

The payback period is calculated based on existing fuel rates, distance driven and mileage of the vehicle. If a person drives a car for 150 km/day, payback period for that person is 3 months and it comes to 5 months for daily drive of 100 km.

14. What does the payback period depend on? Can the payback period be more or less than what is being advertised?

The payback period depends based on existing fuel rates, distance driven, type of CNG kit and mileage of the vehicle. If a person drives a car for 150 km/day, payback period for that person is 3 months and it comes to 5 months for daily drive of 100 km.

#### Payback period for a Car (approximate)

PAYBACK PERIOD		
Km Driven	Daily Savings (₹)	Payback Months
50	151	10
100	301	5
150	452	3

Payback is the time period within which the cost of CNG Kit installation is recovered through savings on fuel cost.

## Payback period for an Auto Rickshaw (approximate)



15. Who can opt for Referral Scheme?  
Any Owner of 3W Autos & 4W vehicles can opt for scheme by converting their existing vehicles to CNG.
16. Duration of CNG Retrofitment Scheme?  
2.5 Months, starting from 15<sup>th</sup> Nov'21 to 31<sup>st</sup> Jan'22
17. What types of fuel 3w/4w can be converted to CNG?  
LPG, Petrol & Diesel 3w/4w can be converted to CNG.
18. Can I get my 3-wheeler/4-wheeler retrofitted from any RFC center at Chennai & Tiruvallur?  
You can get your 3w/4w Retrofitted only from RTO Authorized Retrofitment Centre to avail scheme benefit.
19. What documents should I carry when visiting RFC center for retrofitment?  
Documents to be carried when visiting RFC center  
Copy of RC book  
Copy of Address and Identity proof
20. Where can I find list of authorized RFC center of Chennai & Tiruvallur?  
List of Authorized RFC centers are available on [www.torrentgas.com](http://www.torrentgas.com).
21. Can you give me the name of Retrofitment center nearest to my location?

Name	Address	Phone Number
SK Gas Point	Plot No 26, Door No 4/8, Rayala Nagar, 5th Cross Street, Ramapuram, Chennai - 600089	98410 32643
New Travel Lines India Pvt Ltd	Plot No 1, Gangai Street, Ram Nagar North, Madipakkam, Chennai - 600091	99406 63324
MG Autogas	No 84, Edan Garden Street, Jamaliya, Chennai - 600012	98848 80399
Trinity Gas Care Pvt Ltd	48/62, Nelson Manickam Road, Aminkarai, Chennai - 600029	98848 99964

22. In how many days will I get benefit of the scheme?  
You will receive benefit in approximately 7 working days.
23. What benefit would I receive on converting 3w/4w?  
For customer  
3w : Free CNG worth Rs.6,500  
4w : Free CNG worth Rs.5,000

24. How will the customer get the amount for Free CNG?  
Customer will get amount of free CNG in special allowance wallet of Paytm.
25. What is the process to get the Free CNG after converting the car / Auto to CNG?  
After your 3w/4w is retrofitted with a CNG Kit, your form along with the identity proof / address proof / copy of RC Book and Invoice of Kt fitment is submitted to Torrent Gas team. The Torrent Gas team processes your application within 3 working days and the FREE CNG amount is deposited into your special allowance wallet of Paytm.
26. Is there any time limit within which I must use the Free CNG being given? What happens if I am not able to use it?  
You can use given free CNG within 3 months from the date of allotment of amount. After that specific period, amount will be lapsed.
27. Can I get cash instead of Free CNG?  
No. You can receive scheme benefit into special allowance wallet of Paytm which can be used only at Torrent Gas CNG outlets.
28. What is a referral code? How will I get my referral code?  
The referral code is the code that is generated when you first convert your existing Auto / Car to CNG from any of the Government approved Retrofitment centres. It shall be sent to you through an SMS. You can share this code with your Friends and Family members and encourage them to convert their vehicles to CNG.
29. What benefit would I receive on sharing my referral code?  
If someone converts their Auto / Car using your Referral code, you will get a Free CNG worth Rs. 1000. This amount will be aggregated at a monthly level and be credited into your Paytm Special Allowance Wallet with validity of 3 months from the date of allotment of amount.
30. After getting my 3w/4w CNG converted when will I receive my referral code?  
Referral code will be sent to customer directly through SMS when his/her details are entered in CNG Portal of Torrent Gas.
31. Do I get notification/alert if anyone has utilized my referral code?  
Yes, customer will get SMS informing his/her unique referral code is utilized by Mr. ABC.
32. I am financier/mechanic and want to register with Torrent Gas?  
Please share your Name, contact number and email ID on [contact@torrentgas.com](mailto:contact@torrentgas.com) our regional team will get in touch with you shortly and get you onboarded for the referral scheme after verifying details.
33. I have received a text message stating 'your exclusive referral code has been utilized by Mr. ABC. Do continue to refer us and earn benefit worth Rs.1000 for every conversion', can you confirm whether I am eligible to receive the mentioned amount?  
Yes, we will verify the claim and aggregate the amount for each month and pass on the benefit accordingly.